



# CONTINUING CARE SOLUTIONS

During the Covid-19 crisis many internal (and even some external) relationships, processes and programs have been disrupted to some degree in our Long-term Care (LTC) communities. Facility leaders have been incredibly tested. An intensity of focus and attention has had to be maintained in order to address all things Covid-19. A new “normal” will certainly be the consideration for future care delivery in LTC. While a re-design is being planned, care services for residents in LTC Facilities must go on. *We can help.*

## CONTACT OUR CONTINUING CARE LEADERS:

*Request a copy of our “Pulse Check”.*

Michael F. Masse, OTR/L  
Senior Director  
mmasse@microscopeHC.com  
607.316.6576

William N. Wildridge III, CPA  
Partner  
wwildridge@microscopeHC.com  
315.430.6838



## Our Service Offerings Include:

### REIMBURSEMENT

- PDPM CMG Scoring Accuracy Auditing and Process Training for Nursing and Therapy
- Med B Program Development/CMI Accuracy
- Therapy Department Metrics For Modes Of Treatment, Therapist Productivity, Units/Visit
- MDS Pre-Transmission Review
- Triple Check Process for UB04
- Managed Care Levels Management

### COMPLIANCE

- Therapy Documentation Audit, Recommendations and Training
- Therapy Modes of Treatment, Recommendations and Training
- Therapy CPT Utilization Audit, Recommendations and Training
- Section GG Therapy Scoring and Functional Outcome Audit, Recommendations and Training

### QUALITY MEASURES

- Short Term and Long Term Quality Measures Review and Recommendations
- Comprehensive Interdisciplinary Safe Discharge Planning Model
- Fall Prevention Program – “Before The Fall”
- Interdisciplinary Clinical Rounding Program For LTC Community

### EDUCATION

- Healthcare Reform Updates
- Therapy Regulatory Changes

## About Microscope

Microscope is a unique healthcare consultancy company that focuses on the financial, operational and clinical areas of healthcare organizations by discovering, customizing and implementing solutions to optimize margins and cash flow. Microscope's team brings a wide variety of expertise which has collectively served over 250 healthcare providers in 33 states with a combined impact of over \$250 million in new savings. Microscope's headquarters are located in Syracuse, New York with a satellite office in Columbus, Ohio.